



Month	Claims Received	Claims Processed	Inventory (Steady state goal is 13,000)	Monthly Average Processing Time in Days	FYTD Average Processing Time in Days
Oct-19	7,044	6,538	17,882	59	59
Nov-19	7,822	7,314	18,390	62	61
Dec-19	5,205	6,687	16,908	66	62
Jan-20	17,134	10,059	23,983	58	61
Feb-20	9,273	9,627	23,629	54	59
Mar-20	6,566	8,931	21,264	61	60
Apr-20	6,740	8,115	19,889	68	61
May-20	6,648	8,360	18,177	83	64
Jun-20	6,555	7,300	17,432	81	65
Jul-20	6,819	6,620	17,631	95	68
Aug-20	6,775	5,836	18,570	73	68
Sep-20	6,244	6,540	18,274	73	69
Oct-20	8,323	6,992	19,605	77	77
Nov-20	5,876	5,459	20,022	74	76
Dec-20	5,135	5,470	19,687	74	75
Jan-21	13,850	6,569	26,968	85	78
Feb-21	7,495	8,003	26,460	77	78
*Mar-21	9,664	8,756	27,368	69	76
Apr-21					
May-21					
Jun-21					
Jul-21					
Aug-21					
Sep-21					

Disability determinations are included in the pending number after approval. Average Processing Time in Days represents the number of days starting when OPM receives the retirement application through final adjudication.

*Initial retirement cases produced in less than 60 days, on average took 46 days to complete; whereas cases that were produced in more than 60 days, on average, took 115 days to complete.